



### Thank you for your purchase!

We are in business to end cancer, and with a portion of your purchase being donated to cancer research, we are getting close to that goal! We hope this product brings you and your loved one's comfort, strength and most of all, **hope.**

### Oops! Did we make a mistake?

We try very hard, but sometimes orders ship with incorrect products. We apologize for any inconvenience this causes you. Please contact us so we can remedy the situation.

### Easy Product Returns

Returning products purchased from Choose Hope is easy! If you are not satisfied with an item(s), Choose Hope offers a 30-day, money-back guarantee on all purchases, excluding shipping charges, provided the item has not been used and is in its original packaging or is not marked All Sales Final. **Please note we do charge a 25% restocking fee for any returns totaling \$300 or more, this will be deducted from the return credit.**

### How to Make a Return

1. Complete form below
2. Box up the new, unused item(s) in its original packaging, along with this completed form in a shipping safe container.
3. Ship the product back using a traceable method.

This form may also be downloaded at [choosehope.com/returns](http://choosehope.com/returns)  
Questions? Please call us at 888-348-4673 (M-F, 9a-4:00p CST) or email [info@choosehope.com](mailto:info@choosehope.com)

### Product Information

Returned Product Name	Qty	Reason for Return

#### What would you prefer?

- ☐ Refund by original payment method  
Note: Must be within 30 days of purchase
- ☐ Replace product with: \_\_\_\_\_

### Customer Information

Original Order #: \_\_\_\_\_

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Mail the package back via a traceable method (such as UPS, USPS, FedEx) to:  
Choose Hope Attn: Returns  
2140 W Greenview Drive, Suite 9  
Middleton, WI 53562